

Quality

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Page 1 of 1

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PURPOSE

To describe the company's commitment to be a leader in product and service quality.

GENERAL PRINCIPLES

Air Products is committed to meeting the needs of our customers. We set and regularly review business goals and objectives to ensure the quality of our products and services.

We are committed to delivering products and services to specification and on time.

We are dedicated to continual improvement of our overall quality performance and the development of employees' skills to perform their role with the objective of industry leadership.

We maintain a Management System that meets our business needs and requirements and perform regular risk based reviews to determine and prioritize opportunities for improvement.

Business goals and objectives are communicated, understood, and implemented across the company.

ADMINISTRATION

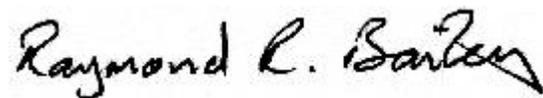
Business Managers are responsible for defining quality needs for their businesses, providing resources, directing activities, and advising employees and suppliers of their role in adhering to the principles embodied in this Quality policy.

The **Vice President-EHS&Q** has responsibility to ensure Quality processes and systems are deployed and that Quality activities receive senior management direction and control.

All employees shall be aware of and perform their role in achieving our quality goals and objectives.



Ghasemi, Seif
Chairman, President and Chief Executive Officer



Raymond R. Bailey
Vice President – EHS&Q